

Cold Spring Tavern – Front of House Team Member

Overview:

A Front of the House Team Member's job is fluid and includes the responsibilities of a server, host, food runner, or busser depending on the day of the week and the needs of the business. We operate as a team and pool tips to ensure that everyone is treated fairly and has the best interest of our guests in mind.

Job Description:

- Welcome guests and escort them to their table.
- Assign tables, coordinate sections, manage and create reservations and wait lists.
- Explain how menu items are prepared, describing ingredients and cooking methods.
- Prepare drinks, salads, and desserts accurately and with appropriate presentation.
- Deliver food and drink to guests in an accurate, professional and timely manner.
- Pre-bus, bus, clean, and reset tables correctly and expediently.
- Maintain a clean work environment, including the dining area, wait stations, and kitchen.
- Maintain communication and collaboration with all members of team to ensure friendly, accommodating service in a fast-paced environment.
- Anticipate the needs of fellow staff and guests, contributing to the overall dining experience.

Job Skills, Requirements and Expectations:

- You have a passion for food and hospitality
- Previous hospitality experience preferred, but not required.
- You are dependable, honest, professional, detail oriented and organized.
- You work well as part of a team and leave your ego at the door.
- You have the ability to learn quickly, including memorizing the menu and operating the point of sale system.
- You are respectful of others, listen well, follow instructions and can communicate well with supervisors and co-workers.
- You maintain a professional yet relaxed appearance and consistently follow the dress code.
- You anticipate the needs of fellow team members and guests

Other Requirements:

- You must have reliable transportation, know your schedule, be on time, and able to work nights, and weekends.
- Depending on the needs of the business, there may be opportunities for extra hours or flexibility.